

## SECURITY POLICY

At the Bearlog hostel, we take care of the safety of our employees, guests and visitors, to whom we want to offer a safe working or holiday environment and a unique and carefree experience of the Kočevsko destination.

For this purpose, we take care of the integrity of the water by performing all the necessary measurements and maintenance in accordance with the guidelines of health organizations and laws to prevent the development of legionella. For this purpose, we also keep appropriate records.

Security cameras are also installed in the area of the accommodation facility for additional security of guests and employees. We perform surveillance outside the building on two surfaces via cameras:

- Parking with entrance at the back
- main entrance.

Inside, cameras are used to monitor the common areas on the ground floor:

- Corridor at the rear entrance
- Elevator corridor
- reception.

Only employees and guests of the hostel can enter the facility with a special key. After the opening hours of the reception, the back entrance is closed for security reasons, and all guests are notified upon arrival.

At a time of uncertainty due to the emergence of the new coronavirus, when success in the tourism industry depends even more on the confidence of guests that they can stay with us without endangering their health and safety, we also took additional measures and informed our employees and guests when their holiday is allowed again.

In communicating with guests and ensuring safety in terms of this "new reality" and measures to prevent the spread of the new corona virus, we use the content, solutions and tools from the manual "Responsible Travel Standards", prepared by the Slovenian Tourist Board and intended for responsible tourist destinations. and providers. In accordance with it, we thus follow:

- hygiene standards, measures and recommendations of the National Institute of Public Health applicable to the tourism industry;
- opportunities that, as an already established green, active and healthy country, can be used at a time when tourists around the world pay special attention to the choice of safer, more individual and boutique tourist accommodation, programs, experiences;
- communication tools, which, under the umbrella promise that Slovenia is a green and safe country, highlight ten key contents, also suitable for use in the communications of individual destinations and providers.

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